

SCOUT RECYCLING CENTRE (SRC) COMMERCIAL COLLECTION TERMS AND CONDITIONS

The following terms and conditions apply to services between Scout Recycling Centre (SRC) and Customers who have agreed to the collection of their CDS-eligible containers and non-deposit wine and spirit glass bottles from their premises by Scout Recycling Centre (SRC).

DEFINITIONS

CDS-eligible containers

refundable 10c beverage containers (Container Deposit Scheme)

Customer Agreement

The terms and conditions agreed upon by Customer and Scout Recycling Centre (SRC)

Customers

Those who are a business/property acquiring the service of Scout Recycling Centre (SRC)

Scout Recycling Centre (SRC)

The business contracted to collect the CDS-eligible and non-deposit wine and spirit glass bottles from the Customer.

REQUIREMENTS

Customers

Customers are required to complete a 'Customer Agreement' prior to receiving collection services from Scout Recycling Centre (SRC). An integral part of being a new customer is that a Scout Recycling Centre (SRC) representative inspects the premises where bins are to be located for collection.

Unless agreed otherwise, bin collections are initiated by the customer five (5) days before the bin/bins require collection via the book a bin portal on our <u>Scout Recycling Website</u>.

Bins need to be readily accessible for collection by Scout Recycling Centre (SRC) when scheduled and/or booked, ensuring safe access, clear of any obstructions with gates unlocked or as per agreed instructions. Scout Recycling Centre (SRC) may refuse to collect the bin if these conditions are not met.

It is expected you will handle the bin(s) with due care and take reasonable steps to ensure the bin(s) remain clean and undamaged.



Customers will be charged a waste removal fee if the bin(s) collected include waste or products outside of our agreed collected product.

The bin (including each replacement bin) remains the property of Scout Recycling Centre (SRC).

Bin padlocks and keys will be supplied if agreed (first issue at no charge) at the time of delivering your bin.

Customers will be responsible for the replacement costs of any lost, stolen, or damaged bins, keys, or padlocks. Prices associated with replacement bins, padlocks and other items which incur a charge can be found here (Associated Costs) and are updated annually on the 1 July.

Scout Recycling Centre (SRC)

Scout Recycling Centre (SRC) guarantees that all CDS-eligible containers and non-deposit wine and spirit glass bottles will be processed by the operator of an approved collection depot.

From 1 July 2024, Scout Recycling Centre (SRC) reserves the right to modify the services and terms of service at any time. Any changes will be published on our website. These modifications may include, but are not limited to, the introduction of fees for waste, collection, and administration.

Scout Recycling Centre (SRC) may terminate the service where the customer does not comply with conditions of collectable product and/or waste in bins.

The Customer may terminate the service by providing seven (7) days' notice in writing to customers@scoutrecycling.com.au

Privacy

To learn more about how Scouts SA collects, uses, shares and protects your personal data please read Scouts SA Privacy Policy at <u>Scouts SA Privacy</u>
<u>Policy</u>